

At IVECO, we respect that you control your data. When you provide your data to us, we honor the permissions you set for sharing it with others, and we only use your data for the purposes described in the [IVECO ANZ Telematics Data Handling Statement](#).

It is your right to request IVECO [1] update your personal information, [2] disable your account or [3] delete your personal information associated with your account at any time. Additionally, you can update your personal information via the IVECO Telematics web portal directly.

To have your details [1] updated, [2] your account disabled or [3] your personal information deleted please complete the form on the next page and email it to IVECO at myiveco@cnhind.com. You must be the primary account holder and provide the information requested in the 'IVECO Telematics Account Change Request Form' on the next page. This form must be submitted from the email of the primary account holder.

[1] Update your details

- If your request is to update information within your account please list the required information on the following page or within the email.

[2] Disable your account

- When you request your IVECO Telematics account be disabled your vehicles will remain connected and only the user access to the account will be disabled.
- Your account can be re-enabled in future if required and IVECO services are maintained.
- Subscriptions continue be used and expire in a disabled account.

[3] Deleting your personal information

- Please be aware deleting your information from the telematics service will terminate the connection for the vehicle(s) in your account and as such additional IVECO provided services like theft prevention, service monitoring, APIs and reminders or dependent offerings will cease to work.
- When deleting or your personal information, access to the website and mobile application will also be disabled.

If there is data generated by your vehicle(s) which you wish to retain outside the account please export that information prior to requesting the [2] disabling or [3] deletion of the service. Your data can be obtained in the reports section of the telematics website.

Once again, we would like to thank you for your time as an IVECO Telematics customer.

This form is required to request a change to a telematics account or service in writing.
Please Provide the Information of the Account being disabled, deleted or updated:

Customer Details

Account Owners Full Name	
Account Username	
Account Email	
Account Verification Code	
Contact Number	

Vehicle Details

VIN of Vehicle within Account	
Subscription Start Date of Vehicle	

Please select the following action to be carried out on the account:

Update Details

Disable Account

Delete Account

If your request is to update your account information please list Information to be updated here:

Once this form is completed please submit it to myiveco@cnhind.com, when you submit this form, IVECO may contact you to verify your request.